

ICAirnet-Secure Wireless Set Up

Using the Ithaca College Secure Wireless Network

Overview

ICAirnet-Secure is the recommended wireless network for faculty, staff, students and sponsored GuestNet guests. See the end of this guide for a list of wireless locations (“hotspots”) around campus.

As with any Internet connection, it is crucial that your computer have current anti-virus protection and that the operating system is fully updated and patched.

Macintosh OS 10.4 or 10.5

1. While at a wireless hotspot (your computer should show that wireless networks are available) select the **Airport** icon in the menu bar, choose **Turn AirPort On**, if necessary, then choose the **ICAirnet-Secure** network
2. In the **User Name:** field enter your IC e-mail username **or** GuestNet ID
3. In the **Password:** field enter your IC e-mail password **or** GuestNet password
4. Do not change the information in any other fields
5. Click **OK**
6. You should now have a secure wireless connection to the Internet
7. From now on, be sure to choose **ICAirnet-Secure** from the Airport icon and login with your username and password for a secure wireless connection to the Internet

Windows XP

→ **You must follow these steps precisely or set up will fail!**

1. If you have already downloaded the **hotfix** and **config** files to your desktop **proceed to Step 2**
If not, follow these steps:
 - a. While at a wireless hotspot (your computer should show that wireless networks are available) choose **ICAirnet** from the list of available wireless networks (you need to temporarily connect to ICAirnet before getting connected to ICAirnet-Secure)
 - b. Open a Web browser such as Internet Explorer or Firefox
 - c. Enter your e-mail address and click **Connect to ICAirnet**
 - d. Click the **Set Up Secure Connection** button
 - e. Follow the online “**Windows XP**” instructions (except you don’t need to download the configuration guide, which you are currently reading)
 - f. Proceed to **Step 2**
2. Double-click the **Install_1st_WinXP_Hotfix.exe** file
3. Follow the on-screen installation prompts
→ You **MUST** reboot to complete the installation
→ **Do not** attempt to install both the hotfix and config files and then do a single reboot – set up will fail
→ If you see “**There is no need to install this update**”, click **OK**, skip the reboot, and go to **Step 5**
4. **Re-open** this instruction guide after rebooting
5. Double-click the **Install_2nd_WinXP_Wireless_Config.exe** file

Quick Guide

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6. Follow the on-screen installation prompts. → You **MUST** reboot to complete the installation
7. **Re-open** this instruction guide after rebooting
8. Right-click the **Wireless Network Connection** icon in the System Tray
9. Choose **View Available Wireless Networks**
10. Select **ICAirnet-Secure** and click **Connect**
11. A message bubble will appear near the System Tray; click once on the **bubble** (not the icon it points to)
12. Enter your **IC e-mail username and password** (or GuestNet ID and password)
The **Logon Domain:** field should be **LEFT BLANK**
13. Click **OK**
14. You should now have a secure wireless connection to the Internet
15. The hotfix and config files, as well as the instruction guide, can now be deleted from the Desktop

Windows Vista Configuration (64-bit Vista cannot follow these instructions and is not supported on ICAirnet-Secure at this time)

→ You must follow these steps precisely or set up will fail!

1. If you have already downloaded the **config** file to your desktop **proceed to Step 2**
If not, follow these steps:
 - a. While at a wireless hotspot (your computer should show that wireless networks are available) choose **ICAirnet** from the list of available wireless networks (you need to temporarily connect to ICAirnet before getting connected to ICAirnet-Secure)
 - b. Open a Web browser such as Internet Explorer or Firefox
 - c. Enter your e-mail address and click **Connect to ICAirnet**
 - d. Click the **Set Up Secure Connection** button
 - e. Follow the online "**Windows Vista**" instructions (except you don't need to download the configuration guide, which you are currently reading)
 - f. Proceed to **Step 2**
2. Double-click the **Vista_Wireless_Config.exe** file
3. Follow the on-screen installation prompts. Wait for the black window which says **Press any key to continue**. → You **MUST** reboot to complete the installation (in the Start menu be sure to click the triangle next to the padlock icon and choose **Restart**)
4. **Re-open** this instruction guide after rebooting
5. An "**Additional information is required...**" balloon message should appear in the lower right of the screen. Click the balloon (If the balloon doesn't appear click the network icon to view available wireless networks and choose ICAirnet-Secure)
6. Enter your **IC e-mail username and password** (or GuestNet ID and password)
The **Logon domain:** field should be **LEFT BLANK**
7. Click **OK**
8. You should now have a secure wireless connection to the Internet

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9. The config file and the instruction guide can now be deleted from the Desktop

Wireless Locations (“hotspots”)

- Alumni Hall
- Campus Center
 - Egbert Dining Hall
 - Emerson Suites
- Center for Health Sciences (CHS) Lobby and Lounge
- Center for Natural Sciences (CNS) 206
- Friends Computer Complex
- IC Square
- Library
- Park Hall
- School of Business

For More Information

For more information on ICAirnet, go to the go to the ITS Support Site at <https://www.ithaca.edu/computing/support/>. For additional help, contact the ITS Helpdesk at helpdesk@ithaca.edu or 4-3282.

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