



Our Mission

To contribute to the success of Ithaca College students by offering superior on-campus computer advice, support and service essential to enhancing your technology experiences.

We recognize your need for easy, affordable, on-campus computer repair and have created the Student Computer Repair Center to meet your needs. The Student Computer Repair Center is staffed with trained and certified technicians familiar with the unique problems you face with computers.

We are here to help!



Additional Support Information

On Campus Services

SCRC: www.ithaca.edu/its/services/scrc
ITS Support: www.ithaca.edu/its/
WiFi Hot Spots: www.ithaca.edu/map

Manufacturers

Apple: www.apple.com/support
Dell: www.support.dell.com
HP: www.hp.com/support
Acer: www.acer.com
Lenovo: www.lenovo.com/support

Internet Connection

Be sure to contact Apogee for Internet connection issues:
On-Line: www.ithaca.edu/its/services/resnet
Phone: 1-877-478-8893

Virus Protection

Download McAfee anti-virus software for free:
http://www.ithaca.edu/its/training_and_documentation/utilities/mcafee

Computer Labs

Need to use a computer while you're waiting for your computer to be repaired? Visit one of the various ITS computer labs around campus:
www.ithaca.edu/its/services/labs

Computer Accessories

Looking for computer accessories? Visit the Ithaca College Bookstore

SCRC
Student Computer Repair Center

FRIENDS 110
Mon - Thur 8AM - 8PM Fri 8AM - 5PM
Sat Closed Sun 12PM - 8PM

Website: www.ithaca.edu/its/services/scrc
Email: scrc@ithaca.edu
Phone: 607-274-3000

STUDENT COMPUTER REPAIR CENTER

DIAGNOSTIC & REPAIR



Computer Check Up
A quick check for computer problems.

Cleaning \$20.00

Extend the life of your computer.

Tune-Up \$20.00

Computer running slow? Speed it up with this optional service.

Diagnostics \$40.00

Extensive hardware and software scan to pinpoint problems.

Infection Removal Service \$80.00

Remove viruses, spyware and malware. Install operating system updates and patches.

* Certain models require extensive disassembly and may incur additional service charges.

INSTALLATION SERVICES

Device Installation* \$20.00

CD/RW, DVD/RW, hard drive, video card, audio card or network card.

Memory Install \$20.00

Up to four sticks of RAM in one system. Memory sold separately.

Data Back-Up \$40.00

Up to 4.7 GB of data transfer (\$5.00 per additional DVD)

Operating System Install \$40.00

Includes the installation of all available service packs and updates. *Operating system sold separately.*

Data Migration \$40.00

A one-time migration of all accessible data from one user-provided device to another.

MISCELLANEOUS SERVICES

1/2 Hour Misc. Labor \$20.00

1 Hour Misc. Labor \$40.00

Terms of service are subject to change.



- Ithaca College Student ID**
Your student ID will be required for all repairs.
- Operating System Disks**
O/S disks may be required for your repair.
- Warranty Information**
Dell or Apple warranty repairs can be performed on campus.
- A/C Adapter**
We can't rely on battery power. Please bring your power adapter.

ITHACA
Information Technology
Services