

About the University Health Service (UHS)

Locations: UHS River Campus Office

University Health Service Building

Academic Year: Open 7 days/week.

Hours: M-Th: 8 am-9 pm (9 am on Tuesdays), Friday: 8-5;

Saturday: 9-5 pm; Sunday: 1-6 pm

(During the summer & school breaks: 8-5 weekdays, except Tues. 9-5)

UHS Medical Center Office

In Room 1-2315 in the Medical Center

Located near the main lobby of Strong Memorial Hospital.

All year: Open 8-5 weekdays. (Office opens at 9:00 on Tuesdays)

(Note: This office will move to a new location in the Medical Center at the end of the 08-09 academic year. The new location will be posted on the UHS web site.)



Phone #'s: **275-2662** To schedule an appointment at any UHS office
 275-1160 To speak with a nurse about a health concern
 275-2637 UHS Insurance Advisor
 273-5775 UHS Health Promotion Office

Services: The University Health Service (UHS) provides a full range of primary health care services for students on a prepaid basis. Services include treatment for illnesses and injuries, management of ongoing medical problems, preventive medical care, and care and advice for any health concern. Visits to UHS are by appointment.

The UHS clinical staff includes physicians who are board certified in Internal Medicine, nurse practitioners, and registered nurses. Every full-time student is assigned a primary care provider (PCP) at UHS. Whenever possible, appointments are scheduled with the PCP. The staff members in the UHS Health Promotion Office provide health education programs and services for students.

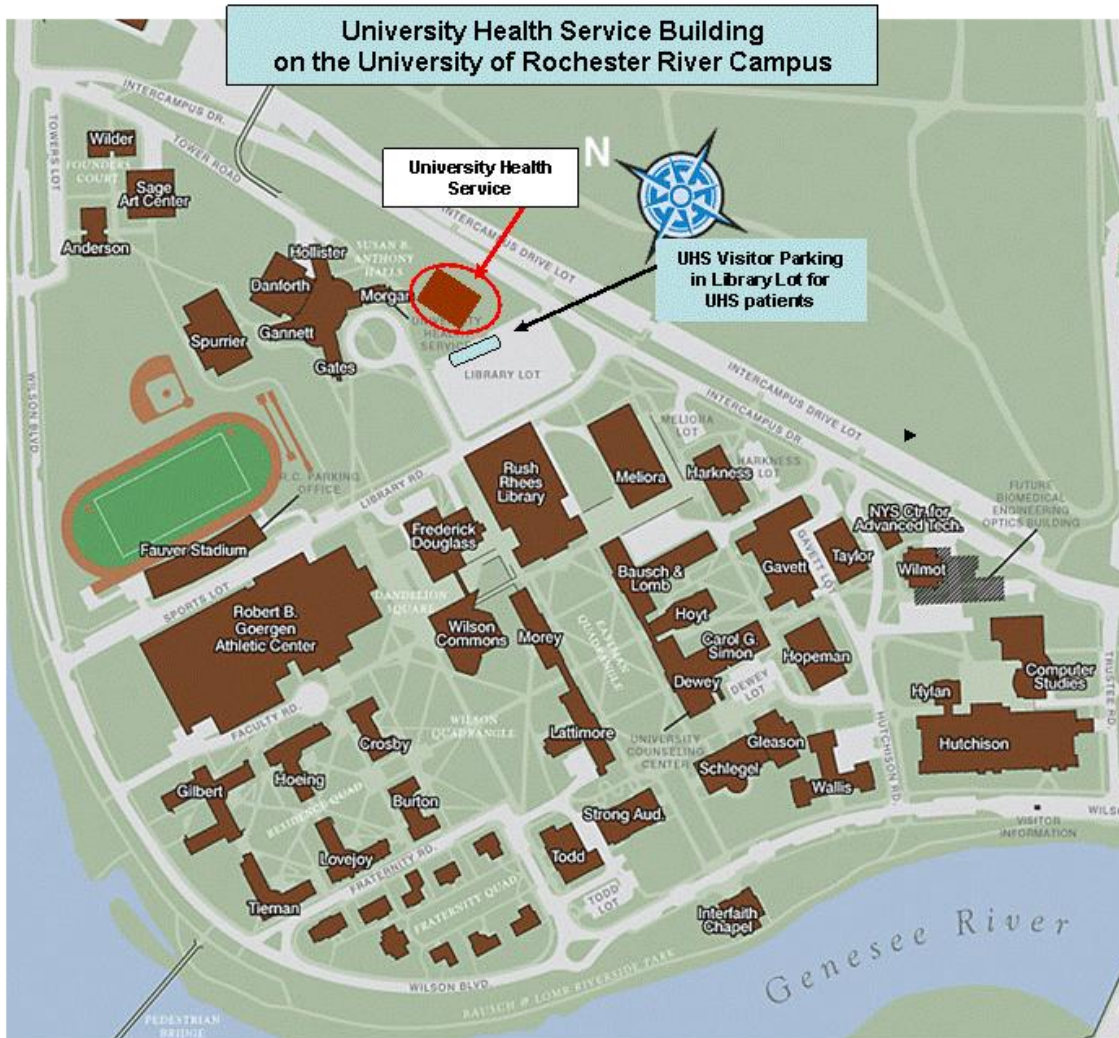
Paying for Services: All full-time students pay the mandatory health fee, which covers visits to the University Health Service, time-limited psychotherapy at the University Counseling Center, and health promotion services. Students must also have health insurance for services not covered by the mandatory health fee (e.g., hospitalization, surgery, lab tests, x-rays, etc.).

Confidentiality: Visits to UHS are confidential. The relationship between UHS health care providers and their patients is confidential. Notification of others, including parents, friends, and University faculty and administration, is generally considered the student's responsibility unless the condition is serious and the student is unable to assume responsibility for informing others. Except in emergencies, students under age 18 usually must have parent consent prior to treatment at UHS.

After Hours: Whenever UHS offices are closed, a UHS physician is on call and available by phone (275-2662) for *urgent* concerns that cannot wait until the offices re-open.

UHS Website: The UHS web site provides extensive information about UHS, including locations, hours, services for students, and information about the mandatory health fee and health insurance. Fact sheets on numerous health topics and links to reputable web sites are available on the web site. Students can e-mail their questions to UHS through "Contact UHS" on the web site.

www.rochester.edu/uhs



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