

# INSTRUCTIONAL SUPPORT SERVICES

<http://www.ithaca.edu/its/iss>

New Faculty Orientation  
August 18, 2010

# New Faculty Resources

- ITS Web Site:  
Getting Started > New Faculty
- Helpdesk
- Classroom Technology Services
  - Drop and run support 8 am – 10 pm  
274-1443
- Digital Media Services
- Instructional Support Services

# ITS HELPDESK

Job Hall

274-1000

[helpdesk@ithaca.edu](mailto:helpdesk@ithaca.edu)

8 am – 5 pm

After hours pager



# Faculty Lab in Job 102



# Center for Educational Technology

24/7 access with ID	Larger space
Specialty software	Meeting table (2-8)
Mac & Windows computers	52 " LCD Presentation
Slide & flatbed scanners	Sound recording/video room
eClassroom machine	Small faculty dev. library
Video digitizing & editing	Discussions and demos

# Center for Educational Technology



# CET - Collaboration & Discussion

- ITS Partnership with Center for Faculty Excellence
- Share experiences with technology their teaching.
- CET can be reserved.

Email Marilyn if you have ideas of topics or are willing to facilitate an informal discussion

# CET Programming

- Blackboard Café
- Digital Media Series
- Collaboration Series
- Faculty “Show and Share”

Check the CET Events page on the ISS web page and Intercom for updates to the schedule

# New Media Consortium

## nmc

sparkling innovation, learning & creativity

[news](#) [initiatives](#) [projects](#) [services](#) [events](#) [publications](#) [about](#)

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Welcome back, Marilyn! | [sign out](#)

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### NMC WEB

- ▶ NMC and Member News
- ▶ NMC Member Organizations
- ▶ NMC Featured Content
- ▶ For NMC Members
- ▶ About NMC
- Contact Us
- About This Web Site

### MDISPENSA

- Request Member Benefit Pachyderm Accounts
- My Account
- My Conference Registrations
- ▶ Create Content
- Edit NMC Favorites
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- ▶ IMCE settings

### MY NMC FAVORITES

- 2010 NMC Symposium on the Future
- Horizon Project

### WHO'S ONLINE

### SPOTLIGHT: NMC INITIATIVE



*Educational Gaming Initiative*

[more...](#)

### NMC EVENTS

- 2010 NMC Symposium on the Future  
October 19, 2010 - October 21, 2010

[more...](#)

### NMC NEWS

- NMC Cosponsors Arts Skills Map Linking Arts Activities with Key 21st Century Skills
- Results of the Two Minute Survey on Virtual Conferences Now Available

[more...](#)

### NMC NEW MEDIACASTS



- 2010 NMC Five Minutes of Fame (2010 Summer Conference)
- NMC 2011 Summer Conference Invitation (2010 Summer Conference)

[more...](#)

### KEY NMC LINKS

- Horizon Project

### SPOTLIGHT: MEMBER PROJECTS



[more...](#)

### NMC MEMBER NEWS

- Catch the Avid New Media Composer 5 Live
- Collaborative, Cross-Cultural/Global Art + Design Project in Second Life



[more...](#)

### FEATURED MEMBERS

- Columbus College of Art & Design
- Center for the Advancement and Study of Early Texas Art
- City College of New York, CUNY

[all members...](#)

### SPOTLIGHT: CORPORATE PARTNERS



# NMC Campus Advisory Board

- Activities
  - Online seminars
  - Campus discussions
  - myHome Group
  - List serv
  - Emerging technologies

Marilyn Dispensa (Campus Liaison)  
Dennis Charsky  
James Pfrehm  
Mark Hine  
Randi Millman-Brown

Email Marilyn if you volunteer to be on the NMC Campus Advisory Board. (Low time commitment)

# Consulting and Support

## Beyond the Helpdesk

- Classroom orientations
- Course specific solutions
- One-on-one support
- Exploring emerging technologies