

ITHACA

Faculty Liaison Meeting

From: Beth Rugg

January 11, 2011 from 1-3 pm

Item	Minutes/Notes	Action/Assigned
A.	Welcome/Opening Remarks	
1.	Beth welcomed all.	
	ITS is currently recruiting for Will Crisp' position and hopes to have new staff member in place for Spring semester	
C.	Agenda	
Ed Tech Day	1. Ed Tech Day will be held 3/24 9 am until 4 pm - free event oriented to technology – there will be teaching and learning with technology symposium for faculty to show best practices. Local TLT group will solicit proposals. Proposals dues 2/5	Visit http://www.ithaca.edu/edtechday/ Submit a TLT proposal - pdf with more information attached
Web Server Changes and Secure FTP	2 Did everyone still using web server to upload files using www account get notice about changes? We needed to allow only a secure connection (secure FTP) for security purposes. Question - are there instructions for doing this through Dreamweaver? Depends on version - Dreamweaver MX can't do secure FTP so you have to modify pages within Dreamweaver and use separate FTP tool. We recommend WinSCP. Newer version for Dreamweaver will work just change host name.	call Karen Sunderland if you have problems connecting to www site
SCRC	3 SCRC – available to faculty and staff for your computers – in Friends 110 Main Computer lab – very cost effective and comprehensive break fix shop for personal computers. If you do use make sure you have your ID	See www.ithaca.edu/its/scrc for service rates
Windows 7	4 Windows 7 will probably be released to campus computers starting spring 2012. ITS staff need to get through some other project work (NSrA) before we can focus on this.	

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User Migration Project - NSrA	<p>5 User Migration project: sub-project of NSrA (network security re-architecture project)– we expect to start summer 2011 not sure of all details yet. Expect that users will be inconvenienced for 1 hour – exact timing will be affected by size of local profile. We are hoping to implement this change when users are around so we don't expect to do anything while faculty are gone over the summer.</p> <p>Communication will be very important to the success of this project. We will be looking for departmental coordinators for this project. We will look to liaisons first and then go from there. Department Coordinators will help us to verify assets and migration schedule with dept coordinator and receive additional training regarding the changes so they can be available to colleagues. HD will also provide support at the time of migration. We will then reach out to individual users. We are also looking to find out about specialty needs and use cases for network access. Not sure yet when we are migrating labs.</p>	<p>See http://www.ithaca.edu/its/general/nsra/</p> <p>Volunteer to be a department coordinator for this project if you have time</p> <p>Start identifying specialty software that requires "special network connectivity", shared filemaker databases or special purpose computers so that we can be notified when the time comes.</p> <p>Contact Beth Rugg if you have any questions.</p>
Technology Renewal	<p>6 Program grows every year – we acquire more computers every year that become permanent additions to budget and are facing pressure to minimize growth – we stopped replacing monitors several years ago.</p> <p>Another change is replacing Mac Pro with iMacs – we went through a technical assessment that iMac has improved enough to accommodate most of the work done by Mac Pros accelerator power. Towers are roughly twice the cost of the iMac.</p> <p>We have been working with a number of departments and schools to find student labs that have justification to continue that to use Mac Pro for curricular purposes (usually hardware related e.g. Music school midi devices). Where justified, technology renewal program will continue to take care of those replacements. Departments please scrutinize whether or not we really need the Mac pros. We will work with each lab owner/area in that regard.</p>	
Technology Renewal - Lab Monitors	<p>7 Lab monitor replacement – if a lab has more than 6 workstations and is available for public use, ITS will manage the replacement of those monitors on a 6 year cycle. Departmental coordinators will be notified of this in February. Monitors will be replaced when workstations are replaced</p>	

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Sakai	<p>8 We showed video about process – video will be available on iTunes shortly</p> <p>Highlights of Sakai: went through tools quickly We will be piloting Big Blue Button – real time desktop sharing and video conferencing Can do lots of collaboration with people from outside world Project sites can include any tool that is not course specific Anyone with Ithaca.edu will be able to create a project site Can collaborate with anyone in the world – owner of site controls who has access Resources area looks just like finder/explorer – you can upload many files at once and they are instantly available – don't have to point to individual files – upload once and anyone can see.</p> <p>Question about upload limits: There are some basic restrictions but can upgrade limits as needed.</p> <p>Question about capacity limits: storage creep? Vendor has a lot of monitoring capabilities and will alert us if we are close to hitting max. Vendor is managing storage – storage is happening off campus. More cost effective by using vendor – they have state of the art systems – it's all they do. We went over storage issues very carefully – opening gate is 3xs more than we have for Bb.</p>	<p>Contact Mary Jo Watts if you have questions about Sakai.</p> <p>For more information about Sakai, go to www.ithaca.edu/services/iss/sakai and join the myHome community.</p>
	<p>Question about making available easy user software to help compress files? Nancy used compression software to help lower file size quite a bit. We have thought about this and are re-designing our training to help deal with this. iTunes U will be integrated with this system. We have many recommended applications for Windows and Macs for compression</p> <p>Sakai.longsight.com – can make own site and request course – we don't suggest you run your class in it. We have no control over it.</p> <p>The implementation timeline was distributed.</p> <p>We expect that a migration process will be developed for Blackboard files to be brought into Sakai automatically.</p>	<p>Call Mark Hine or Marilyn Dispensa if you have any question about file compression.</p> <p>Digital Media Service has several podcasts available on iTunes U about freeware for Windows and Macs for sound recording, screen capture and using Quicktime. Login to iTunes U to access this information.</p>

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	<p>Question: within sakai – if you click on document will it open automatically? Depends on browser settings. Images will also most likely display inline.</p> <p>Question about forum – Mary Jo showed the tool</p> <p>Question - Between semester will you have to export and rebuild course? Login to Sakai and you choose which roster to add to course and then build course off of a previous course. There will be more flexibility in who has access to course materials since faculty choose the rosters to attach to the course from all of their available rosters and faculty can easily invite others to join course including people who are not members of the IC community.</p> <p>Some integration will occur with Homer for naming conventions</p> <p>What about myhome overlap? Many tools to meet many needs? Up to user community to determine what is the best option. We are aware of that overlap. Sakai may be more robust. We're not going to control what people use.</p> <p>Suggestion: maybe have easy link to Homerconnect - Great idea!</p>	
IC 20/20	<p>9 Mike Taves reviewed some of the IC 20/20 implications for ITS Mike shared handout about initiatives relevant to ITS: support new core education requirement, student learning labs and collaborative work spaces, alum mentors using online networking tools, collaborate with new Center for Teaching and Learning Excellence, Professionals in faculty development and Instructional Design Technology, expand the use of eportfolios.</p> <p>There are also very broad mandates – focus additional resources on faculty instruction in the use of technology for improved pedagogy, best practices for faculty evaluation (core questions for student evaluations). Right now there are 26 or 27 distinct systems for evaluation, most technology intensive demands:</p> <p>Provost has funded GOLD course (17 faculty members) ITS and GPS have developed workshop training program for faculty to deliver fully online courses for this summer.</p> <p>Question about Gold course pilot participants and use of Sakai – not sure which tool will be used Bb or Sakai – course designed to be tool agnostic.</p> <p>ITS is carefully thinking about 20/20 plan for support resources but beyond that it is early in the process.</p>	

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Tablet Computing	<p>10 Tablet computing and iPads: Mike bought ipad from Apple – Mike finds it easier to be MAC centric (iPhone, Mac, iPod, iPad). Apple does more or less synchronized data across applications. Showed iPad. Annual consumer electronic show – introduced 17/18 different tablet computing devices. iPad not perfect, not an enterprise LAN computing device like a laptop. Not convenient to get at network based storage system – its cumbersome – consumer oriented device. From higher ed perspective – they are what is going to happen to us.</p> <p>ebooks can make for a very rich interactive environment for knowledge. Updates can happen on the fly. iTunes U also supports epub format as well. Very convenient.</p> <p>Mike Buck also uses – has app to record podcasts. Doesn't work well to connect to servers. iPad is expensive but Nook color is \$249 and has a fully usable web browser – maybe more affordable. Speed slower but still good.</p> <p>Apple is not giving discounts now on iPads. Like phone market – impossible for us to keep up with and recommend support. We will have to support back end resources – make sure get to mail stores etc. People have personal preferences. iPad 2 should be out Feb 1st. iPhone 4 on Verizon on Feb 1st. Camera coming on next iteration.</p>	<p>Educational discounts may be available at www.apple.com – scroll to bottom education store and go to ICs apple store – something are mildly discounted.</p> <p>Two versions of iPad – 1 wifi and 1 with wifi and 3G.</p> <p>AT&T has gone away from unlimited data.</p> <p>Contact Mark Hine if you are interested in creating an eBook.</p>
Clickers	<p>11 Clicker update: 1000 students enrolled in classes using this technology for spring semester – less then 20 courses but they tend to be large courses. Current technology will be used for this year and 2011-2012. We will probably look at other systems next year for 2012-2013.</p> <p>Question about selling back clickers – Bookstore will buy back but students often forget to bring them.</p> <p>Faculty member wondering if it is worth the investment – if we had the ability to have on hand it could be a more usable technology. We have 30 that we can loan out but some faculty want to track responses which requires identity.</p> <p>There are text msg based voting systems – all options have pluses and minuses.</p> <p>Department could fund clickers and buy clickers to loan out. Education did this.</p> <p>Some faculty don't want smart phone devices because they're a distraction</p>	<p>Respondus – quiz database – available in CET – Windows only product</p> <p>Instructional Support Survey – coming soon in March 2011 – looking for trending</p> <p>Talk to Marilyn Dispensa if you are iunterested in "borrowing" clickers and experimenting with them.</p>

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	<p>14 Digital Media workshops – focus on podcasting, creating narrated lectures. We're focusing on making these technologies easy.</p> <p>Discussion about best time to hold workshops for faculty and some interest in extending workshop beyond normal day for faculty. No May workshop – faculty too tired.</p> <p>Comments from faculty: Some faculty have found that training session not geared towards their level. It would also be helpful to bring laptop, load resources and be able to take home. CD is being created this year for faculty to take home. Helpful to have step by step tutorial that could be started and stopped.</p>	Flyer was distributed
	<p>15 CET: faculty lab 5-7 people a day coming through, sound recording room available We are trying to develop show and share workshops - faculty members seemed interested in this</p> <p>Comment: Brown bags lunches don't work for us – we're always off campus then so would love to participate but timing is important – don't do lunch time.</p>	<p>CET has a sound recording booth available to faculty - just stop in to use it.</p> <p>Contact Marilyn Dispensa if you have a topic for "Show and Share". Help use identify faculty who are doing things with multi-media.</p>
Instructional Project Update	<p>16 Google Apps for Education: we have a site google.com/a/lthaca.edu – account is different than regular google account. We are seriously considering gmail for students.</p> <p>Comment from faculty: concern about applications in cloud – if they involve internet – makes sense – if it involves applications that used to be local seems sketchy</p>	
Streaming Video and Anti-Plagiarism Turnit In Software	<p>17 Streaming video and TurnitIn – no money for either project</p> <p>Video streaming – want to look to cloud resource – don't have recommendation yet but will shortly and then we will go looking for money</p> <p>TurnitIn Survey results – some faculty interested in this – predominant player is TurnItIn.com. Slightly controversial. Took to faculty council and they recommended we do survey to find out – passed out survey results with summary data. Roughly 57-67% agree or strongly agree with all 3 questions and are interested in anti-plagiarism software.</p> <p>ITS has shared results with Faculty Council and will look into funding sources.</p>	
Other	<p>18 Karen distributed communications survey. ITS is interested in reviewing our communication strategy regarding planned and unplanned outages. ITS is also trying to determine if the use of social media like Facebook and Twitter is desired by the user community.</p>	Results attached
	Questions	

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	When will Office 2010 for Windows and Office 2011 for Macs ? Not until we are finished with the User Migration project - possibly next summer.	
	Adjournment	