



Ithaca College Student Governance Council Meeting Agenda
Monday, 1/29/2024 | 7:00 P.M. in Campus Center Taughannock Falls Room

Call to Order: 7:00 PM

Roll Call: Carli McConnell Rishab Sen, Quin Tufino, Noah Strathmann, Nicole Sutera Caleb Cackowski, Ty Anderson, Olivia Jones, Molly Hankinson, Cameron Small, Asata Rothblatt, Ava Casell-Lapetina, Eva Horst, Lili Chalfant, Joslyn Forcione, Noah Kamens, Utkarsh Maini, Kathi Hodel, Noah Richardson, Dan Rogers.

Approval of the Minutes: Kathi motions to approve the last meeting minutes (12-4-23) Eva seconds the motion, motion passes 10-0-0.

New Business

· **Community Session**

- Prof. Te-Wen Lo:

Ithaca College Accreditation Discussion

Seeking students to participate. (located on the website)

Question: **Te-Wen:** I need to get this word out. How do I get students attention?

Noah R: There are LCD screens and also a dashboard Canvas school-wide announcement.

Rishabh: Students engage more when they get a push from their Professors.

Molly: A simple social media post through Ithaca College would be also great.

Ty: Thank you for coming in. I think having things in the dining hall like where we put tissues would be good. Like putting a QR code there.

- **Guest Speaker**

- Jeffrey Golden, Associate Vice President, Auxiliary Services

Dining Services:

Residential: Campus Center Dining Hall, Terraces Dining Hall, Towers

Retail: Ithaca Bakery, Food Court, Cafes

Catering: Internal, External

Vending

CES:

Event Planning: Internal, external, small, Large, institutional, and room reservations.

Audio/Visual: A/V, Virtual Events

Housing: Faculty/Staff, Event/Guest Housing.

Campus Store:

Main Store: Merchandise, licensing,

Mac's: Custom products

Pack and Ship:

Special Orders: Campus events, clubs, Orgs, departments

General Services:

ID Office: ID cards, Meal plan, internal tenders

Mail Services: Student, departmental

Warehouse Operations: Institutional storage, hardware inventory, surplus, summer storage.

Center for Print Production:

Cut-Sheet Printing: B&W-Course packs, music sheets.

Bulk Mailing: Postcards, letters.

Wide Format: Posters, signage, stickers.

Institutional: ADA signage, parking, wayfinding.

Central Office:

Centralized Services: Budget and Finance, Business Development, graphic designer

Collaborative Programs: Ex Bomber Box, IC Deals

Special Projects: EX CRCC Daycare.

Questions:

Noah K: I was wondering if you can talk about why meal swipes aren't available at the bakery and food court.

Golden: They are not there for a couple of reasons, we were kind of worried when we originally did it. It has moved some volume about 10% to make it less congested in different spots. We were worried that if exchanges were there it would just add the problem a couple hundred feet in the other direction. Another problem is we run retail businesses whose intentions are to make money. The goal is to have a business there that can stand on its own. On some level, they are what they are and then the meal plan is really something different.

Molly: Thank you so much for coming! I see you all the time and its awesome to know what you do. I was wondering when and why we do printing in house?

Golden: It is a lot cheaper. It has been three or four years since we bought parking signs. For little things like that it makes a big difference. We make a sign that cost \$8 instead of say \$50. When we did PA building downtown the quote for that was about six figures but we ended up charging say 30,000. It is definitely cheaper when making them in-house. It also keeps that crew employed and all the cool stickers and things are also created for enjoyment. In 2020 we installed a big flatbed printer and a flatbed cutter that make all the boring rectangles. When covid happened there was no one here to work. We spent that year working on creating masks for local hospitals. There was no mask that first year and we were able to provide them to hospitals. We bought from recycler giant roles of surgical fabric. Then we made homemade masks made out of belts and this fabric. There was no elastic then. The clips were made from the same plastic we used to do signing. Those people stayed employed and we made a bunch of masks and stuff.

Carli: Thanks for coming again, I have a question about the warehouse. I never did summer storage. How many spots are available and for how much?

Golden: Don't quote me on this but there should be 90 spots. It is \$300 for the summer plus tax. You schedule with us and meet us at the curb with all your stuff packed. It is a cool program but we really do not market it. It is very popular on the Facebook parent page. We have a list of people normally interested before it goes public.

Caleb: Hi I am Caleb, The mask story is crazy. In my personal experience I took over the position on and organization with printing. I had no idea they did stickers and what they do. Would you do an open house for student Orgs on the printing services.

Golden: For sure we would like to do that. We want people to get back in there and talking about what they do. The print shop system is super easy right...mmmm no. It is one of these things that is made by printers for like not printers. We are talking about the web interface and user experiences. Right now there is a million different papers and sizes. It is super goofy. I hear you on that.

Ava: I am not sure if this is a thing. I have heard Acia bowls cost more money now. Is that a thing now?

Golden: It was just for one day. It was a Grubhub thing.

Rishabh: Could you speak more about the pack and ship?

Golden: CPU did not survive Covid. You couldn't ship through other carriers just USPS. The goal back then was to combine to do everything in one spot. People just come with the thing. So Pack and Ship was designed to help this. The mail center has so much to deal with that. Pack and ship made this more convenient. So we will just take the thing and have so many options available. It made it so it wouldn't affect mail center workflow.

Nikki: Have there been any major challenges recently in any of the departments?

Golden: The exchange program and meal plan offerings were insufficient. The two options weren't good enough. We felt like we needed to do something different. It was kind of a lot of work to make this work. We wanted satisfaction but not hardship on the program. We have been wrestling with the value. Marginally less hated. All the things became worth it because there is value in offering a better product. It was challenging. We decided to do it March or April last year. It was a heavy turn around. Alicia had to hold her own as we re-built. We have staffing problems like everyone else has.

Noah K: The summer storage is awesome. I used it twice. I was wondering why the Bomber bucks were lowered? I feel it restricts people to like one meal a week using Bomber Bucks.

Golden: The value of a Bomber Buck did what it was supposed to. It helped us with those gaps with the dining halls and food court. If you go back to when we had 8 different plans. They all had different Bomber Bucks plans. Each plan has the same amount of Bomber Bucks. In an ideal world all the meal plans would have zero Bomber Bucks. There would be no goofyness of how many dollar a meal were going where. We are beginning to move towards a place where Bomber Bucks aren't this flexible thing. This is a step in that direction.

Ty: My first complaint is Grubhub. I work in Towers and we have some issues with Grubhub. What is our relationship with them and why can we not get rid of them?

Golden: We do have a good relationship with them. It is certainly problematic at times. I assume you all have used exchanges where you are ticket number 801. Ty could probably tell you there is a lot that goes in play with flow. Fundamentally if we do not work with Grubhub it would be something like it. We may bring a couple cashiers back. But when we didn't have cashiers Grubhub saved us. We had to pull \$40 million out of our budget. It is less necessary now then it was then. We will start to experiment on what this will look like. I hear you and we are talking. As a rule, I am never married to any vendor or partner. We have to give them leeway and grace but also hold them accountable. We will keep working on it.

Lili: Thank you for coming. I was wondering if you had plans on expanding summer storage.

Golden: Probably not. One day we will do a trip down there. It is such a specific area with not a lot of room down there. We went from 60 to 90 spots. I am not opposed to expanding but it would be a real fundamental change. I used to save folks money by a price per box deal. We store it a little tighter. You just pay for the box you have. But it is a lot to administer. There are 2.75 guys that work down there. Super cool guys. It is just them. That is all. We will see. One easy way would be looking for student help. But it is a little tricky.

Nikki: How many employees do you have under your umbrella?

Golden: Dining has 140 lines not including students, Mail Center is 3.25, ID Office is 1 not counting Fernando, Print Shop has 4, all pretty small.

Josyln: Does the express café in Dillingham have any plans?

Golden: Yes we have plans with signs and such. We are proud of our bakery. Someone like me may soon be suggesting that we may serve slices of cake.

Noah K: Why don't Bomber Bucks roll over?

Golden: They don't roll over because ideally once the meal plan ends it restarts the next semester.

Molly: Will there be Bomber Bucks or Cash for the Café?

Golden: Cash. It's an opportunity for fun. This will give our baker a chance to stretch her legs a bit.

Lili: I was wondering if you thought of rotating meal exchange places.

Golden: We can only change them so often but I would expect some to be different. Things such as the Poke bowls on some levels there will always be some of the same things. Feeding large groups of people. The exchanges have to stand on their own therefore if something doesn't work, we have to change somethings. CHS is a good example there.

Ty: I have a mail locker issue. I go and scan my ID and there is always an error. Normally I have to go all the way to the mail center. Is that always a problem?

Golden: I am confident that at one point it was just broken. Sometimes I see a lot is the pin number being used or QR code. Just use your ID. Its easier. If we didn't tell you there is a package in there then there is nothing in there for you. Sometimes things are just broken. I would be lying if I said I wasn't looking into locker options. We are usually talking about exceptions. My advice is to use the ID card and be super aware on what you have coming. Know your tracking number and where it is at. It might take an hour to a couple days to get you your package. Make sure that your packages are labeled. For example, if you are Dan Rogers don't list your name as Little Dan. I don't know who Little Dan is. Make sure you know your address, we know your grandmother would like to send you packages to all four of the places you have lived on campus. We are looking at better software and really cool Apps that can open lockers. We will help when you have a problem.

5 Minute Break

- **Confirmations**

- Noah Kamens, Elections Committee
2 Minutes:

Noah K: The simple reason I want to be on the Elections Committee is due to Appropriations being too much time for me. In part that I need to do another committee but also because last year's election was kind of crazy. I know how elections run and I do not want a repeat of last year.

Executive Session begins: 8:27 PM

Executive Session Ends: 8:30 PM

- **Miscellaneous**

Continuing Business

Appropriations Financial Report:

- Audio Engineering Society: \$250
- Musicians of Color: 3,500
- IC Tone Cold: \$796
- Active Minds @IC \$202
- Chinese Students and Scholars Association: \$4,694
- IC Student-Athlete Wellness: \$57
- Total Allocated: \$9,499
- Total Left In Budget: \$80,186.33

- Senator Reports
 - N/A
- Senate Orientation Spring '24

Officer Reports

- President of the Student Body
 - I had my first meeting with President Cornish today. We touched base with what we could be doing with this semester. SGC will help Alexa with her Student Trustee position. If you are interested in this position there will be more information to come.
- Vice President of Campus Affairs
 - I had my first meeting with VP Bonie County. I have a couple of meetings coming up soon.
- Vice President of Academic Affairs
 - First thing is that Joslyn and I had our first meeting of the semester, and Friday I had a meeting with the Provost about the credit hours and the 3 hours to one credit ratio.
- Vice President of Business & Finance
 -
- Vice President of Communications
 - I don't have much except that I am working on post for Instagram but we need better engagement so that is a goal for this semester.

- Vice President of Residential Affairs
 - Not too much from me I haven't had any meetings yet. If SGC runs out of money RHA does have money and funds so definitely reach out.
- Senate Chair
 - Happy first meeting back! Let me know if you have any questions and sign up for Senator One-on-Ones 2/5-2/1. I am crazy busy and will hold a Zoom meeting with you all.
- Chief of Staff
 - I really want to get the website done so please send me photos and info for the website.

Open Agenda

Noah: Bomberthon is coming up. Stay tune and text me if you want to help out with that.

Eva motions to adjourn the meeting, motion passes.

Adjournment: 9:04 PM