ITHACA COLLEGE
Strategic Services and Initiatives

Senior Vice President
David Weil

Executive Assistant to the SVP and Business Manager
Kayla van Dinther

Business Coordinator
Chris Corbin

Deputy CIO and Associate VP for Applications & Infrastructure
Casey Kendall

Director, Center for Instructional Design & Educational Technology
Jenna Linskens

Director, Engagement & Client Technologies
Andrew Hogan

Information Security Officer
Jason Youngers

AVP & Chief Human Resources Officer
Kirra Franzese

Applications & Infrastructure

Center for Instructional Design & Educational Technologies

Engagement & Client Technologies

Information Security & Access Management

Human Resources

IT & Analytics

HR

ITHACA COLLEGE

Information Technology & Analytics

Applications & Infrastructure

Services and functions focused on the College's core applications, data and analytics, and infrastructure.

- IC Analytics and Institutional Research
- AI
- Network and unified communications
- Systems, Endpoint and Cloud Infrastructure
- College Applications Technical Services
- Web Development
- IT Project Management Services

*temporary

Deputy CIO and Associate VP for Applications & Infrastructure
Casey Kendall

Director of Systems & Network Architecture
Mark Yowan

Network Engineer
Charles Cornwell
Jeff LeMay

Network & Communications Administrator
Erik Early

Network & Communications Technician
Rob Chenphang
Mike Moran*

System Engineer
Jake Knowlden
Josh Middleton
Don Beyer

System Administrator (IAM)
Dale Riegle

Associate Director, Project and Process Innovation
Jenna Lamb

Project Manager & Process Analyst
Jenna Edwards

Project Coordinator
Jackie Creque*

Digital Experience and Adoption Strategist
Lisa Efing-Guida

Workflows and Forms Support Technician
Sherman Cahal

Platform Systems Administrator
Steve Lane

Director of Analytics & Special IT Projects
Rob Snyder

Senior Associate Director for Institutional Research
Claire Borch

Senior Research Analyst
Allie Nash

Associate Director of Data Engineering and Analytics
Micky Akers-Coville

Data Analytics Analyst
Paul Murphy

Enterprise Data Warehouse Engineer
Vanessa Brown

Solution Integration Developer
Wendy Penfold
Andrea Nosler

Associate Director for College Applications Technical Services
Ilene Parlin

Applications Engineer I
VACANT

Application Engineer I
Kevin Johnson

Application Analyst II
Tanjina Alam

Application Analyst (P&E)
Joe Celeste

Information Systems Administrator (SA)
Rich Guido

Developer
Jim Myers

Enterprise Applications Database Administrator
Jose Castro

Lead Web Full Stack Developer
Christine McKinnie

Web Developer
Andrew Emery

Dec 2025

ITHACA COLLEGE

Information Technology & Analytics

Engagement & Client Technologies

Services related to client technologies, productivity tools and efficiencies, and interaction with our clients

- Service Desk
- Endpoint Services
- AV Services
- Labs and IT Facilities
- Business Productivity Tools
- IT&A Student Employment

Director, Engagement & Client Technologies
Andrew Hogan

Physical Security System Engineer
Tyler Wagenet

Associate Director for the IT Support Center
Dusan Ducic

Makerspace and Specialized Technology Lab Coordinator
Ash Bailot

Endpoint Systems Manager
Joe Schlimmer

Endpoint Application Administrator
Jeremy Timmins

Applications Administrator
Chris Ivy

Senior AV Technician
Peter Houck

AV Technician
Esther Moore

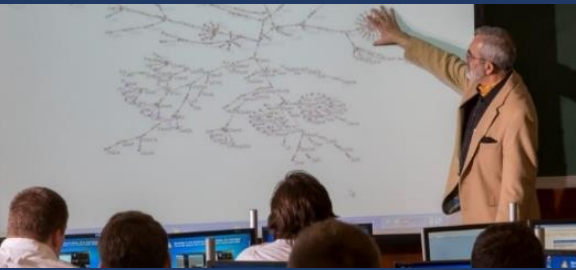**Endpoint Technician**
KeSean Taylor-Jack
Wyatt Maszczak

IT Service Desk Manager
Donavan Duffus

Support Services Specialist
Tyler Campolongo

ITHACA COLLEGE

Information Technology & Analytics

Center for Instructional Design & Educational Technologies

Services and functions directly related to supporting faculty and students in teaching, learning, and creatively exploring with technology.

- Instructional Design Services
- Educational Technology Center
- Learning Management System
- Support the instructional technology applications used for teaching, learning, and research.

Director, Center for Instructional Design & Educational Technology
Jenna Linskens

Sr. Instructional Designer
Marilyn Dispensa

Instructional Designer (Emerging Tech)
Tristan Ross

Sr. Learning Applications Administrator
Jeff Trondsen

July 2024

ITHACA COLLEGE

Information Technology & Analytics

Information Security & Access Management

Services and functions related to protecting and managing access to information systems, data, and campus facilities

- Security Architecture and Planning
- Security Guidance and Policy
- Monitoring and Incident Response
- Security Awareness and Training
- Door Access and Security Cameras

Information Security Officer
Jason Youngers

Senior Information Security Engineer
Seamus Enright

Information Security Engineer
Mike Hanson

Information Security Analyst
Alex Rydzak