

## Student Affairs & Campus Life Resource Guide

Spring 2026

### Crisis Resources

- Ithaca College Office of Public Safety: (607) 274-3333 or 911 if you are not on campus
- National 24/7 suicide and crisis hotline by calling or texting 988
- [National 24/7 texting hotline](#) by texting CONNECT to 741741
- [The Trevor Project](#): Trevor Lifeline [1-866-488-7386](#), available 24/7
- The Advocacy Center: call the 24-hour hotline (607-277-5000) to speak with an advocate

### Support & Emergency Resource

The SAFE IC app can help turn any smartphone into a personal safety device and is an integral part of Ithaca College's program to promote the well-being of the campus community. In conjunction with the Emergency Notification System, it provides both mass notification services ([IC Alerts](#)) and quick access to important safety and wellness contacts, information, and resources. Features include but are not limited to, a virtual safety timer for an extra layer of safety wherever you are, direct contact with Public Safety via mobile BlueLight technology, other crisis support and emergency services, on-campus and off-campus support services such as Advocacy Center of Tompkins County, national hotlines and campus directory. Find more information about the [SAFE IC App click here!](#)

### Academic Advising

Faculty advisors and staff members in the [Academic Support Center \(ASC\)](#) can collaborate to meet the advising needs of students. Please see the ASC section of this guide for staff contact information.

[Academic Concerns](#) can be submitted at any time if you are concerned about a student's academic success.

### Leaves of Absence

- **Personal Leave:** Students wishing to discuss a personal Leave of Absence should begin the process with the Academic Support Center by submitting a [Leave of Absence or Withdrawal form](#) (also located in [IC Workflow](#)).  
Email [academicsupport@ithaca.edu](mailto:academicsupport@ithaca.edu) or [qhernandez@ithaca.edu](mailto:qhernandez@ithaca.edu) for more information.
- **Medical Leave:** Students wishing to discuss a medical Leave of Absence should contact Geselle Dominguez in the Hammond Health Center. Email: [gdominguez@ithaca.edu](mailto:gdominguez@ithaca.edu) or call (607) 274-5763. Students can also request a Medical Leave of Absence through the [IC Workflow form](#).



For more information visit the [LOA/WD website](#).

## The Unity Center

The [Unity Center](#) empowers all students through events, education, and support for the Ithaca Achievement Program (IAP), Dr. Martin Luther King Jr. (MLK) Scholarship recipients, and First-Generation students. We foster an inclusive, supportive environment, promoting ethical development, social justice, and academic excellence. Our Center advocates for equity, offers vital resources, and encourages community engagement to ensure students thrive at Ithaca College and beyond. We also have a Study Lounge, Hair & Self Care Closet, and Sensory Space in the suite for any IC Student to use throughout business hours.

In addition to programs and trainings being conducted, the staff are available to connect/consult in-person with students in groups or 1:1. Students may call or email to set up a meeting with any of our staff members or just stop by the office in between classes.

The Center's physical space is at 339 Egbert Hall, third floor of the Campus Center across from the elevator.

For More Information:

- Point person: Cliff-Simon Vital
- Primary Office Email(s): [unitycenter@ithaca.edu](mailto:unitycenter@ithaca.edu)
- Phone: 607-274-7777
- Instagram: @ICUnityCenter

## Campus Center

The Campus Center is open seven days a week during the fall and spring semesters, 7:00am-midnight. Break hours will vary and will be posted on [the Campus Center website](#).

The information desk is staffed and taking questions and calls from 9:00am-midnight seven days a week during the fall and spring semester. The number is 607-274-3011.

[Services](#) include a Food Pantry, Rec Center (game room), meeting rooms and lounges, food venues, and a scanner and printer are located in the building and available for student use.

Rec Center hours for the fall and spring semesters are 12pm-10:30pm Mondays through Thursdays, 12pm-midnight Fridays, and 5pm-midnight Saturdays.

## The Center for Career Exploration & Development

We help with a variety of career topics, including exploring your interests, job/internship searches, interview prep, resumé/cover letter reviews, graduate school applications, etc. Many programs will be happening with alumni and employers, both virtually and in-person, including weekly career prep workshops, job shadow opportunities, and a variety of fairs and recruitment events.

Offering both in-person and virtual options to meet with Peer Career Advisors and professional staff.

- In-person Career Drop-Ins: Monday-Friday 11 am - 2 pm - No appointment necessary.
- In-person & virtual appointments: Monday-Friday 9 am - 5 pm - Please call or email to schedule.

For more information

- Contact us at [careers@ithaca.edu](mailto:careers@ithaca.edu) or 607-274-3365.
- Check out [Engage](#) and follow us on Instagram at IC Careers for event announcements and other important resources.

You can also access an array of virtual and digital resources on the [Center for Career Exploration & Development website](#).

## Student Employment

[Student Employment](#) is now located in the Center for Career Exploration and Development. All students at Ithaca College are eligible to work on campus. For information about Student Employment, visit our website above, or email [studentemployment@ithaca.edu](mailto:studentemployment@ithaca.edu).

## Center for Health Promotion (CHP)

The [Center for Health Promotion \(CHP\)](#) is located in the West Towers, room 2102, and provides a variety of services:

- **BASICS Program:** Free, private sessions for students are available in person or virtually. BASICS (Balancing Alcohol & Substance Use to Improve College Success) sessions help students to explore patterns and concerns related to alcohol, cannabis, nicotine, or other substance use and identify strategies for reducing harm.
  - Appointments can be scheduled by calling (607)274-3136 or emailing [healthpromotion@ithaca.edu](mailto:healthpromotion@ithaca.edu) (please include some dates/times of availability in the email)
- **Wysa:** IC students, employees and dependents have free premium access to the Wysa phone application that uses CBT, DBT, MI and best practice strategies to help with anxiety, depression, sleep routines, stress management, relationships, self-esteem, grief, frustration, mindfulness and more. Wysa also uses a closed system AI chatbot feature to help connect individuals to tools.

- For premium free access use the referral code **ithaca2024** or visit the [IC Wysa website](#).
- Posters and handouts are available via request to health promotion email
- **Wellness Resource Room (202 Fitness Center):** Open during Fitness Center hours this self-care/wellness space for students to use light therapy box, meditation pillows, puzzles, coloring, buddha board, yoga mats, coloring books etc. Free wellness supplies including sexual health supplies available.
- **Student Learning Opportunities:** CHP hosts at least one wellness workshop a week during the academic semester, these are listed and available on the [CHP Engage webpage](#). We host presentations on topics including: alcohol, cannabis and other substance safety; stress management; sleep hygiene; self-care; consent and sexual health and more.
  - Wellness presentations and workshops available in-person or via Zoom, [upon request](#).
- **Walter's Wholeness Express wellness supply order form:** Free wellness supplies that can be delivered to student's campus mail locker receptacles or picked up. Supplies include but are not limited to; KN95 Face Mask, sexual health supplies, substance use supplies, Quit Kits (for students that want to reduce or quit smoking/vaping), Sleep Kits (tools to help improve sleep), tick kits (have tools and information on identifying and removing ticks), and Plan B (in collaboration with Planned Parenthood Generation Action ).
- **Wellness Information:** Wellness-related links, [campus data](#), tools, and resources are available on the [Center for Health Promotion website](#). Wellness information for students and employees is also available on the [Wellness at IC resource page](#).

**Get Involved!** Students and employees looking for leadership opportunities can get involved with different health and wellness committees (including the [Alcohol and Other Substances Team](#) and the [Mental Health Flock \(Previously JED\)](#)). Students can also volunteer to be a [Wysa Brand Ambassador](#).

For more information:

- Health Promotion staff can be reached at [healthpromotion@ithaca.edu](mailto:healthpromotion@ithaca.edu)
- Kayla Katsman, Health Promotion Specialist, can be reached at [kkatsman@ithaca.edu](mailto:kkatsman@ithaca.edu)
- Katelyn Towner, MSW SUNY Binghamton Graduate Intern 25-26 AY

## Academic Support Center (ASC)

The [Academic Support Center \(ASC\)](#) is located on the first and second floors of Muller Faculty Center (main entrance is Muller 106 in tunnel by Career Exploration and Development) and brings together the expertise of the deans' offices, success coaching, and key campus partners to connect students with quick answers, referrals, and helpful guidance.

To contact the Academic Support Center:

- Email [academicsupport@ithaca.edu](mailto:academicsupport@ithaca.edu) or call (x3381)
- [ASC Staff](#)
  - **Elizabeth Bleicher, Ph.D.**, Dean of Student Success (x1531)
  - **Melodye MacAlpine, Ed.D.**, Dean of Student Success (x7116)
  - **Jacqueline Winslow, Ed.D.**, Dean of Student Success (x3658)

- **Dawn Kline**, Associate Dean of Student Success (x3941)
- **Allison Davis**, Associate Director (Tutoring and Peer Coaching) (x5816)
- **Julian Fuentes, Ph.D.**, Academic Development Specialist (x3727)
- **Katy Hall**, Academic Development Specialist (x3940)
- **Quinten Hernandez**, Academic Development Specialist (x3478)
- **Shannon Hills**, Academic Development Specialist (x3348)
- **Michelle Lang**, Academic Development Specialist (x3970)
- **Kristin Morse**, Academic Development Specialist (x7794)
- **Trisha Mukherjee**, Academic Development Specialist (x3972)
- **Jim Riegel**, Academic Development Specialist (x3535)
- **Jessica Santiago**, Academic Development Specialist (x3923)
- **Jenna Caster**, Program Coordinator (x3381)

## Services for Students

- 1:1 coaching and instruction in academic and personal success, goal setting, accountability and personal management skill building, provided by peer and professional success coaches
- Four-year course mapping; navigating degree requirements and progress
- Advising support for course registration and degree requirements
- Change or add major or minor
- Course waivers, withdrawal, add/drop questions
- Support for planning study abroad or study away
- Connection to campus resources that match a student's specific needs
- Support for academic recovery and return from leave or short-term absence
- Support for students considering transfer, leave of absence or withdrawal
- In-person & virtual student appointments available during business hours (x3381)

## Tutoring and Peer Coaching Services

- **Peer Tutoring:** Peer Tutors offer course- and discipline-specific learning assistance in many standard and high-needs courses.
- **Peer Coaching:** Peer Success Coaches assist students with adjustment to college life and balancing academics, employment and extracurriculars.
- **Academic Success Programming:** Academic, study and personal management skills sessions to augment and reinforce students' learning practices including weekly Success Study Sessions and Peer Learning Groups (PLuGs). See website and social media for announcements: @ic.academicssupport on Instagram.

To [request peer tutoring or coaching services](#) visit the [Tutoring & Coaching website](#) or email [tutoring@ithaca.edu](mailto:tutoring@ithaca.edu).



## Counseling and Psychological Services (CAPS)

[IC Counseling and Psychological Services \(CAPS\)](#) is a free-standing student service office, located in the Hammond Health building. We offer free and confidential mental health counseling for students. We are not affiliated with Cayuga Health at IC. We are open M-F, 8:30am-5:00pm

Brian Petersen, PsyD is the Director of CAPS ([bpetersen@ithaca.edu](mailto:bpetersen@ithaca.edu)). He, and our administrative staff, can be reached at (607) 274-3136.

On-Call Counselors are available outside of business hours and 24 hours on the weekends at (607) 274-3136, follow the prompts. Students are encouraged to call for support and staff/faculty may call if in need of immediate consultation.

### Services available

- CAPS offers in-person and Telehealth-Zoom sessions. Our physical office is on the lower floor of the Hammond Health building, and the phones are staffed between 8:30am and 5pm. You can leave a message after hours that will be answered the next day. Please use the side entrance to the building.
- For students experiencing mental health symptoms that keep them from functioning, we offer Crisis Hours Monday through Friday from 2:00PM until 4:00PM. This time is set aside for students experiencing crisis and does not require appointments.
- CAPS offers after-hours crisis services. After 5pm Monday-Friday, and on weekends, students can call the CAPS number—607-274-3136—and follow the prompts (Option #5) to be connected to a live counselor.
- CAPS counselors are also available to offer consultation to faculty and staff regarding student or personal mental health needs. If you are unsure about how to work with a student in distress, you can call our main number and ask to speak to a counselor about the student in question. Also, please see our web page for helpful tips. If faculty or staff are seeking off-campus counseling, we can offer guidance on obtaining local services. In addition, faculty and staff can utilize the [Ithaca College Employee Assistance Program](#).
- **There is no fee for our services, and we do not bill students directly or use insurance.**

## Dining Services

Visit the [Dining Services website](#) for detailed dining information and updated hours of operations.

For specific inquiries, contact [dine@ithaca.edu](mailto:dine@ithaca.edu) or 607-274-1187, or the Unit Managers listed below.

- Assistant Director Retail Dining : Dan Donovan, [ddonovan@ithaca.edu](mailto:ddonovan@ithaca.edu)
  - Dan is the primary contact for GrubHub, Exchange & Café questions.
- Campus Center Executive Chef: Jack Applegarth, [japplegarth@ithaca.edu](mailto:japplegarth@ithaca.edu)
- Campus Center Assistant Director: Brandon Innerst, [binnerst@ithaca.edu](mailto:binnerst@ithaca.edu)
- Towers Social & Eatery Manager: Makaylah Hebbard, [mhebbard@ithaca.edu](mailto:mhebbard@ithaca.edu)
- Terrace Dining Assistant Director: Cecil Malone II, [cmalone@ithaca.edu](mailto:cmalone@ithaca.edu)



- Terrace & Towers Executive Chef: Kevin Grant, [kgrant7@ithaca.edu](mailto:kgrant7@ithaca.edu)
  - Primary contact for food allergies and other special dietary needs

## First-Generation Program

### Contact Information

- Point person: Cliff-Simon Vital
- Emails can be sent to [firstgen@ithaca.edu](mailto:firstgen@ithaca.edu) or [cvital@ithaca.edu](mailto:cvital@ithaca.edu) or [unitycenter@ithaca.edu](mailto:unitycenter@ithaca.edu)
- Phone: 607-274-7777
- Egbert Hall Suite 339

### Services offered

- Located in the Unity Center
- 1:1 support – contact our Program Director for the First Gen Program, Cliff-Simon. Cliff-Simon is a resource, mentor, and guide for any first-generation college student wishing to make a connection. Cliff-Simon can offer support with transitioning to college, navigating IC processes, completing your new student checklist, navigating resources, and more. Email [cvital@ithaca.edu](mailto:cvital@ithaca.edu) or [firstgen@ithaca.edu](mailto:firstgen@ithaca.edu) for more information.
- Programming for First Generation students hosted throughout the academic year.
- Shared Journey – a residential learning community specifically for first-generation college students to live in community together within East Tower.
- IC First-Generation Student Organization – A student organization that is a wonderful place to find community and offers many programs, social, and leadership opportunities.
- First-Gen Week – Celebrating first generation student identity, during the first week of November
- Scholars Study Lounge: Located in Egbert Hall, 343. Students can utilize microwave oven, mini fridge, adjustable desks, charging stations, and white board. Students can also stop in the Unity Center lobby for coffee and tea.

## Food Pantry

The Food Pantry, located in the Campus Center. The fall and spring semester hours are Mondays from 2:00pm-4:00pm, Tuesdays and Thursdays from 12:00pm-2:00pm and Wednesdays and Fridays from 4:00pm-6:00pm. More details, including pantry location and break hours can be found on the [Working for Food Security](#) webpage.

Point person: Sybil Conrad, [sconrad@ithaca.edu](mailto:sconrad@ithaca.edu)

If you have a food emergency, please call 607-274-3011 any day of the week between 9am and midnight and ask to speak to the manager.

## International Programs

For more information, please visit the [International Programs website](#).

- **International student advising**

Diana Dimitrova, who can be reached by e-mail at [ddimitrova@ithaca.edu](mailto:ddimitrova@ithaca.edu) or by phone at +607-274-1284. You can [make an appointment to meet with Diana](#).

- **Study Abroad Advising**

Rachel Gould, who can be reached by email at [rgould@ithaca.edu](mailto:rgould@ithaca.edu) or by phone at +607-274-3306. You can make an appointment to [meet \(in person or online\) with a study abroad adviser](#).

## LGBTQ Center

Visit the [LGBTQ Center website](#) or find us on Instagram at [@ic\\_lgbtq](#).

- Center staff can be reached at: [lgbt@ithaca.edu](mailto:lgbt@ithaca.edu)
- Director: Crissi Dalfonzo (she/her) [cdalfonzo@ithaca.edu](mailto:cdalfonzo@ithaca.edu) 607-274-7394
  - Schedule a meeting with Crissi at [calendly.com/cdalfonzo/](https://calendly.com/cdalfonzo/)
- Pride Fellow: Cefari Langford (they/them) [clangford@ithaca.edu](mailto:clangford@ithaca.edu) 607-274-7050
  - Schedule a meeting with Cefari at: [calendly.com/cefaril](https://calendly.com/cefaril)
- Location: Towers Concourse
  - Hours: 9 am- 6 pm, Monday-Friday

## Services available

- LGBTQ Center offers direct support to students and hosts educational and social events designed to create opportunities for connection, community, and learning.
- In addition to various programs being planned and trainings being conducted, the LGBTQ Center staff are available to connect by appointment with students in groups or one-on-one, as requested.
- The LGBTQ Center has a lounge, kitchenette that is stocked with snacks and coffee, a lending library stocked with queer texts, and a cozy rest and relaxation room where you can escape the noise, make a zoom call, or take a nap.
- The Center also manages the Gender Affirming Closet, a donation-based resource that is available to students completely free of charge. A great way to try new gender expressive clothes in a safe and affirming environment, the Closet is open whenever the Center is.
  - [Gender Affirming Undergarment Program](#). The Closet now has a stock of binder tops and tucking underwear for students to try on. Students can order one item of their choice free of charge!
- There are also several student groups- check Instagram or contact the LGBTQ Center for information about clubs meeting times and locations, including Prism and Spectrum.
- IC's award-winning local LGBTQ history tour is available at any time, on demand. It may dovetail well with courses in sociology, politics, communication, journalism, American studies, social movements, music, health, business, as well as history and LGBTQ studies.





Complete info and instructions for downloading the tour app available [online](#). Using virtual mode the tour can be used from anywhere in the world and includes audio and transcript, photos and some video of 32 LGBTQ historic sites over 7 miles in Ithaca. A [desktop version](#) of the tour is also available, also accessible from anywhere with an internet connection.

## New Student and Transition Programs (NSTP)

Visit the [New Student and Transition Program \(NSTP\) website](#) or follow us on Instagram and TikTok @ictransition.

- Contact: Ellie Burke, Assistant Director, can be reached at [eburke1@ithaca.edu](mailto:eburke1@ithaca.edu)

## Services

- NSTP helps new students and their families with preparing for, connecting with, and transitioning to IC.
- Coordinate and assist students and their families with the New Student Checklist and any other onboarding questions.
- Provide support to new students struggling with transitioning to college, refer to campus partners as needed.
- Advise the Tau Sigma National Honor Society and work with transfer students to provide support during their transition to IC.
- Coordinate the planning of Family Weekend programming.

## Office of Access, Opportunity & Achievement

Visit the [Office of Access, Opportunity & Achievement \(OAOA\) website](#) or follow us on Instagram @oaoa\_ic\_

- Contact: Denise Polanco, Director, can be reached at [dpolanco@ithaca.edu](mailto:dpolanco@ithaca.edu)
- Location: Peggy Ryan Williams 072
- Phone: 607-274-1267

Office of Access, Opportunity, and Achievement (OAOA) is home to the following grants available to students. Eligibility and application process varies for each program and is listed on our website. Services provided by OAOA are available only to current participants in one of our programs.

- Higher Education Opportunity Program ([HEOP](#))
- Collegiate Science & Technology Entry Program ([CSTEP](#))
- Careers in Science, Technology, Engineering, and Mathematics Program ([CSTEM](#))
- Foster Youth College Success Initiative ([FYCSI](#))

## Services

Current HEOP, CSTEP, C-STEM, and FYCSI scholars receive services to support their academic, career, social, and personal development, including Academic, personal, career, and financial support from OAOA Counselors/SFS liaison, Peer & Faculty Mentors, and Peer & Faculty Tutors.

- Academic success programming
- Assistance obtaining experiential learning opportunities (internships, research, etc.)
- Supplemental funding for educational opportunities (e.g. experiential learning, graduate and licensure test preparation, conference attendance)
- Laptop lending program

## Office of ICare and Student Support

The [Office of ICare and Student Support \(ISS\)](#) can be reached at (607)274-7731 or [icare@ithaca.edu](mailto:icare@ithaca.edu). ISS staff are available Monday-Friday during business hours (office closes at 4pm on Fridays). We are located at 120-124 Towers Concourse.

- Contact: Rebecca Cogan Carroll, Director

ICare referrals can be submitted at any point if a person is concerned about the mental health/wellness of a student. [Click here to access the ICare referral form](#). The focus of outreach will be on assisting students in connecting to resources available at IC and/or in their current area.

Please direct concerns that are primarily academic in nature to the [Academic Concern process](#).

## Office of Public Safety and Emergency Management

Visit the [Office of Public Safety and Emergency Management website](#) or contact the following:

- Executive Director and Chief: Scott N. Garin [sgarin@ithaca.edu](mailto:sgarin@ithaca.edu)
- Director and Deputy Chief: Thomas Dunn [tdunn@ithaca.edu](mailto:tdunn@ithaca.edu)
- Associate Director of Environmental Health and Safety (EH&S): Mike Stone [mstone1@ithaca.edu](mailto:mstone1@ithaca.edu)
- General inquires [publicsafety@ithaca.edu](mailto:publicsafety@ithaca.edu)
- For specific information please contact the following person:
  - Assistant Director, Elyse Nepa [enepa@ithaca.edu](mailto:enepa@ithaca.edu) for more information about Clery Act compliance, community engagement, crime prevention education, and training
  - Assistant Director, Samm Swarts [sswarts@ithaca.edu](mailto:sswarts@ithaca.edu) for information about emergency preparedness and response
  - Administrative Operations Coordinator, Crystal Young [cyoung@ithaca.edu](mailto:cyoung@ithaca.edu) for information about student employment opportunities



## About the Office

- Public Safety is available **24/7/365**
- Call **(607) 274-3333** or dial **3333** or 911 from a campus landline phone; activate any blue light phone, or emergency call box on campus or using the [SAFE IC app](#).
- Call **(607) 274-1060** to provide an anonymous tip

Public Safety's Satellite Office located on the 2<sup>nd</sup> floor of the Campus Center and is open Monday through Friday from 10:00 am to 2:00 pm when classes are in session

Public Safety and Emergency Management is comprised of the following areas:

1. Patrol & Security Services
2. Environmental Health and Safety
3. Parking Services
4. Clery Act Compliance and Prevention Education
5. Emergency Preparedness and Response
6. Student Auxiliary Safety Patrol

Our goal is to:

- Ensure a safe and secure living, learning, and working environment
- Offer educational outreach, programs, and workshops to the campus community
- Provide victim support services
- Safeguard the health, safety, and well-being of students, staff, visitors, and the campus community
- Ensure compliance with Federal, State, and Local Laws, as well as College Policies
- Administer parking permits and enforce parking rules and regulations
- Offer student employment and internship opportunities
- Facilitate the return of lost and found property
- Provide safety escorts for students, staff, and visitors

## Office of Religious and Spiritual Life

The Director of Religious & Spiritual Life and designated partner affiliates are trained religious professionals on campus that serve the needs of students, faculty, and staff of any or no religious affiliation. All conversations are held in confidence. This team will refer to appropriate counseling and psychological resources if necessary.

- Point Person: Luca Maurer can be reached at [lmaurer@ithaca.edu](mailto:lmaurer@ithaca.edu)
- For scheduling questions: Erin Foster can be reached at [efoster@ithaca.edu](mailto:efoster@ithaca.edu)
- Instagram @IC\_SpiritualLife

## Services available

- Weekly religious services: to view times of services visit the [Office of Religious and Spiritual Life website](#).



- Weekly guided meditation on M, W, F during the noon hour in the main Gathering Hall of Muller Chapel. Details are available on our Mindful IC page.
- Guidance provided for religious accommodation process.
- Chaplaincy and being connected with a spiritual or religious professional that meets your individual needs can be arranged by emailing Erin Foster or Luca Maurer

## Office of Residential Life

Visit the [Office of Residential Life website](#) or follow us on Instagram @icreslife.

- Director of Residential Life, [Beth O'Neill](#) , 607-274-3141
- Phone: 607-274-3141
- Email [reslife@ithaca.edu](mailto:reslife@ithaca.edu) for general questions, [housing@ithaca.edu](mailto:housing@ithaca.edu) for housing assignment related questions.

## Services

- Residential Life provides support and resources for your on-campus housing community, including housing assignments, building maintenance requests, and lockouts.
- Residential Life Office, East Tower lobby, is open Monday to Friday, 9:00 AM to 9:00 PM. Room lockout service is provided for Terraces, Towers, Quads, Emerson and Garden Apartments, 607-274-3141. Circle Apartment residents utilize lockout service at the Circles Office in Circles Community Building.
- Live-in staff (RAs and ACs) are available to assist you, plan events, and initiate outreach.
- Contact your Area Coordinator in our [staff directory](#)
- Late-night, emergency support is available by contacting the RA on duty for your building (posted at each residence hall)

## Office of Student Conduct & Community Standards

Visit the [Office of Student Conduct & Community Standards website](#) or follow us on Instagram @ic\_studentconduct.

- Associate Director, Student Conduct and Community Standards, Samantha Shaffer
- Contact Student Conduct at [conduct@ithaca.edu](mailto:conduct@ithaca.edu) or (607) 274-3141 for any student conduct related questions.

## Services

- Student Conduct oversees the Student Conduct process, meeting with students for policy violations, and working to maintain safety for the campus community.
- Student Conduct Office, East Tower lobby, is open Monday to Friday, 8:30AM to 5:00PM.

## Office of Student Engagement

Visit the [Office of Student Engagement website](#) or follow us on Instagram @ose\_ic.

- Point person: Mish Lenhart, Director
- Email [ose@ithaca.edu](mailto:ose@ithaca.edu)
- Phone: 607-279-3222

## Services available

- The Office of Student Engagement is open Monday-Friday from 9:00am-5:00pm for drop-in assistance by a [Student Leadership Consultant](#), and students can call or stop by to schedule appointments with professional staff members at least one day in advance.
- The [Student Activities Center](#) is open Monday-Thursday from 11:00am-6:00pm and Friday from 11:00am-5:00pm. There are resources available for all students involved in student organizations including supplies, a maker space, meeting spaces, and a Keurig! Please visit the SAC to connect and collaborate with other student leaders, or to participate in any of the fun events held there.
- Student Leadership Institute workshops and weekend retreats on social action leadership skills and women in leadership will be offered each semester. These are free and open to all current students. Registration information and a full list of events can be found on [IC Engage](#) and [OSE's leadership development website](#)
- More than 150 Student Organizations are active, and OSE staff assists these orgs with programming logistics, enhancing officer leadership skills, resource utilization, etc. There is funding available for student organizations to request from the Student Governance Council Appropriations Committee. OSE helps students join existing clubs that match their interests, or create new student organizations. [Click here for information on clubs and organizations.](#)
- The [Leadership Scholar Program](#) and [BOLD Scholar Program](#) are both housed in OSE!

## Student Accessibility Services (SAS)

Visit the [Student Accessibility Services website](#) or get in touch:

- [sas@ithaca.edu](mailto:sas@ithaca.edu) for general and technology questions
- [tests@ithaca.edu](mailto:tests@ithaca.edu) for test related questions
- 607-274-1005
- Stop by Garden Level PRW during office hours

New to SAS? Complete our online [Application for Accommodations](#)

Existing SAS students can use the [Online Student Accommodation System](#) to:

- Request's plan be sent to faculty
- Request an appointment with an SAS specialist
- Request new accommodations
- Submit Documentation



- Sign Release Form
- Request specific accommodations like testing times.

### Services available

Through the interactive process, SAS works with students with disabilities to develop accommodation plans and ensure equal access to Ithaca College. This could include academic, testing, housing, or dietary needs.

- Information related to a disabling condition is kept private, only limited need to know information is shared, like letters of approved accommodation.

Students can request remote preference or in-person preference appointments.

Students are encouraged to discuss barriers and issues related to accessibility at their earliest convenience as some accommodation may take time to put in place.

### Student Emergency Relief Fund (SERF)

The Student Emergency Relief Fund (SERF) was established to provide financial assistance to students experiencing emergency financial needs. This fund is specifically intended to support students facing unanticipated and unforeseen expenses that could not have been planned for in advance. Please visit [IC's Supporting Financial Security website](#) for most up to date information about what resources are currently available.

SERF financial support includes two subcategories:

- The Cash Emergency Fund- Provides direct financial assistance to students facing urgent expenses that are unanticipated and unforeseeable. This support is intended for situations that could not have been planned for in advance, such as emergency travel, unexpected medical costs, or urgent moving expenses.
- Course Materials Support – Offers help with purchasing required course materials through available vouchers. Applications must be submitted before making any purchases, as reimbursements are not possible. Vouchers are awarded on a first-come, first-served basis until all funds are distributed.

### Contact

- Committee Chair: Marsha Johnson, Dean of Students
- Email: [studentaffairs@ithaca.edu](mailto:studentaffairs@ithaca.edu)
- Phone: 607-274-3374





## Student Health Center

[Student Health Services](#) are located in the [Hammond Health Center](#).

- Jennifer Metzgar, FNP Director of Student Health Services. Email [jmetzgar@cayugahealth.org](mailto:jmetzgar@cayugahealth.org). Phone number 607-274-3177. Emails can also be sent to [ICHealth@cayugahealth.org](mailto:ICHealth@cayugahealth.org)
- The Health Center hours are 8am-7pm Monday through Thursday, 8-5 Friday and 10-2 on Saturday
- Visits are by appointment only. Call the Health Center to schedule an appointment 607-274-3177

## Services available

- Students may make appointments for a range of health concerns, including illness, minor injuries, gynecological services including IUD insertion, STI testing, uncomplicated mental health evaluation and treatment, gender affirming care, and physical exams. We offer standard vaccines, and PPDs.
- Health Insurance Navigator is available to help you understand your health insurance coverage.
- Allergy injections for students will be available
- Lab is available
- Medicar services for transportation to/from medical related appointments. There is no charge for this service
- Over the counter medications for sale at low cost, no appointment needed.

Prepare for your visit:

- Bring your Student ID
- Bring your insurance card

## Title IX

The [IC Title IX Office](#) is located in the Peggy Ryan Williams Center, Garden Level.

- Point person: Linda Koenig, [lkoenig@ithaca.edu](mailto:lkoenig@ithaca.edu), Director for Title IX Compliance & Title IX Coordinator

## Services available

- Title IX reports can be made by emailing [lkoenig@ithaca.edu](mailto:lkoenig@ithaca.edu), filling out the online [report form](#), or by calling 607-274-7761
- Referrals will be responded to by the next business day. Please contact OPS if in need of an immediate response.
- All reports will be responded to by Linda Koenig or designee