

Connecting to the Network using GuestNet

Connecting a Guest Computer to the Ithaca College Network

Overview

GuestNet allows sponsored visitors to the Ithaca College campus limited access to either the wired or secure wireless network (ICAirnet-Secure). Guests may connect to the unencrypted wireless network without a GuestNet account, but this type of connection is not recommended. Guests must bring their own computers to campus, and must provide ITS with a few pieces of information so that their computer can be granted access. Currently, network access is limited to the Internet (no access to the file servers, network printers, or other campus systems). Also, GuestNet accounts do not allow visitors to login to college-owned computers such as those in computer labs.

This Quick Guide is for visitors who have already been registered for a GuestNet account by their campus sponsor. Registered visitors will receive an email confirmation of the visit, including a username and password, and other necessary instructions.

Connecting to the Wired Network

To connect a registered computer to the wired network, an ethernet cable and available wall jack are necessary. To connect, follow these steps:

1. Make sure the computer is completely powered down.
2. Connect the guest computer to any network jack (usually marked with 2 arrows pointing in opposite directions) in an academic, administrative or lab facility using a standard Ethernet cable (supplied by guest).
3. Boot up the computer. Internet access should automatically be available.

Connecting to the Wireless Network

There are many locations across campus that have wireless network access. To connect a guest computer to the wireless network:

1. While at a wireless hotspot (your computer should detect that wireless networks are available), choose ICAirnet from the list of available wireless networks
2. You'll be prompted to enter an e-mail address
3. You'll have the option to proceed unsecured, or set up a secure connection (secure is the recommended option)
4. If you choose to proceed unsecured, your wireless connection becomes active
5. To proceed with a secure connection, click the Set Up Secure Connection button and follow the online instructions for your operating system..

For More Information

A variety of support services are available from ITS if you would like additional help:

Computer training on a variety of topics is available to faculty, staff, and students at no charge through the Technology Learning Center (TLC). Check out the current TLC training schedule online at <https://www.ithaca.edu/its/workshops>

Online documentation and tutorials on IC-supported computing software and systems are available at <https://www.ithaca.edu/its/traindoc>

Frontline computing support is available through the ITS Helpdesk in 104 Job Hall; send e-mail to helpdesk@ithaca.edu or call 607-274-1000.

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Backline consulting support is available in the Technology Learning Center, room 101 Friends Hall.

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