

HomerConnect FAQs

General Login Information

Q: I forgot my User ID and PIN. How do I get access to HomerConnect?

A: Your User ID is your Ithaca College ID number without dashes or spaces. If you can find that number, then enter it and then click the Forgot PIN button, answer the security question you set up when you first logged in, and you will be allowed to reset your PIN. If you do not know your User ID, you may email homer@ithaca.edu from your IC email account. Otherwise, a signature on a written request or coming to the office in person with a Photo ID is required.

Q: I reset my PIN, but Homer will not allow me to set up my security question and answer. Homer says that my PIN is invalid. How can this be?

A: Chances are you either used a special character (%,#,\$, etc.) or you did not use exactly 6 characters for your PIN. Your PIN must be letters or numbers and only 6 characters, and it is case sensitive.

Q: I've email a request to Homer for access and have not yet received a reply. When can I expect to receive an answer?

A: Depending on when the request was received, processes that are run on a daily basis may need to update again before the functionality to email access information will be available to us. In addition, there are certain times a year when we receive hundreds of emails per day and it may take us up to 3 business days to respond to an email because we respond in the same order they were received.

Registration Information: Tutorial available at <http://www.ithaca.edu/registrar/students/>

Q: Where can I find my access time for registration?

A: You need to log into HomerConnect and look under "Student, Financial Aid and Residential Life". Click on the link for "Registration". Click on the "Registration Status" link. Select the appropriate Fall or Spring Term. Hit Submit.

Q: Where can I see if I have any holds that prevent me from registration?

A: Log into HomerConnect and check under "Student Records and Billing Information". Click on the link for "View Student Information" to see if you have any holds and what office you need to contact.

Q: How do I find out who my advisor is?

A: You need to log into HomerConnect and look under "Student Records and Billing Information". Click on the link for "View Student Information".

HomerConnect FAQs

Q: I'm an H&S or DIIS major. Where do I get my Registration Access Code (RAC) to register for classes?

A: From your major advisor. Your RAC will be different for each semester.

Q: Where can I find the course offerings for the current semester?

A: HomerConnect. Click on Course Schedule and select the appropriate semester.

Q: How do I check my degree requirements while I'm registering on HomerConnect?

A: Registration for courses is a separate screen from degree evaluation. You should use your degree evaluation in conjunction with your academic adviser in preparation for advising. For further information, see the questions related to Degree Evaluation below.

Degree Evaluation Information: Tutorial available at <http://www.ithaca.edu/registrar/students/>

Q: How do I check my degree requirements while I'm registering on HomerConnect?

A: You should be using HomerConnect's Degree Evaluation in the Student Records area. If you find a problem or have a question, please e-mail mydegree@ithaca.edu.

Q: My adviser said that I could use a different course to fulfill a requirement than what is listed in the catalog. My degree evaluation does not reflect that the requirement is full. Why not?

A: In order for the Registrar's Office to process this change, we need a form filled out and approved. You need to work with your adviser to fill out a Waiver/Substitution form, and have it approved by the chairperson of the program you are requesting it for, along with the Dean's Office that houses that program (major or minor).

Q: My transfer credit is not reflected on my Degree Evaluation. What do I need to do?

A: Have you requested an official transcript from the other institution be sent to the Office of the Registrar? If you are a current student, have you filled out the Petition for Transfer credit forms to match with the transcript and received all of the appropriate approvals? If you've done all this and the credit does not appear in a reasonable length of time (5 business days), then you should contact the Office of the Registrar.